

# THE FUND FACTS

An 1199 New England Health Care Employees Welfare Fund newsletter

2017-2018  
Winter

The information on this page applies **ONLY** to participants who are covered by the Fund because they work for a contributing employer, or pay for COBRA or Direct Pay coverage.

Turn over for Pension Fund and RETIREE information →

## WELFARE FUND INFORMATION

### What is new for 2018?

- Effective January 1, 2018, the Welfare Fund has eliminated the referral process for specialist office visits. Beginning the first of the year if you need to see a specialist, you no longer need to get a referral from your Primary Care Physician (PCP). You can just call the specialist directly to make an appointment. Please keep in mind that you must still use a participating Anthem BC/BS provider. To locate an Anthem participating provider, you should call 1.800.810.BLUE (2583) or visit Anthem's website at [www.anthem.com](http://www.anthem.com).
- Effective January 1, 2018, services that require **Pre-certification** will be handled by **American Health Holding (AHH)**, the Welfare Fund's **new** Pre-Certification Company. AHH will be replacing Quantum, so beginning the first of the year you will no longer call Quantum to obtain any necessary Pre-certification. You or your provider can reach AHH by calling the Fund office at 860.728.1100 or 1.800.227.4744 and listen for the prompt that will connect you with AHH.

The following is a PARTIAL list of services that require Pre-Certification:

- \* Transplants
- \* MRI's
- \* CT Scans
- \* All In-Patient Admissions
- \* Many Outpatient Surgeries

Please call AHH for a complete list of services and procedures that require Pre-Certification. Participants are ultimately responsible for obtaining any required Pre-Certification. Penalties will be applied to claims that were not Pre-Certified as required. You will be receiving new ID cards in December 2017 with the updated telephone number for obtaining Pre-Certification. Please be sure to show your provider your new ID card for any services provided after January 1, 2018.

- Effective January 1, 2018, please call the Welfare fund for Eligibility, Benefit and Claim status inquiries. Beginning the first of the year, Quantum will no longer be handling these services for the Welfare Fund. When calling the Welfare Fund you will hear an automated operator guiding you to each of the Fund's Departments.

### What is staying the same in 2018?

- **2018 Coordination of Benefits (COB)** forms were mailed out recently and need to be completed and returned to the Fund prior to January 1<sup>st</sup>. Claims will be denied until the COB form is returned to the Fund.
- **Accident Questionnaires** –If a claim is received by the Welfare Fund office with a possible accident diagnosis code, you will receive an accident questionnaire. This will be mailed to you in a blue envelope and you **MUST** complete the questionnaire and return it to the Fund regardless of whether or not the injury or illness in question was due to an accident. Claims will be denied until this information is received. You can also call us at the Fund office with the information.

Please visit our website at [www.1199nefunds.org](http://www.1199nefunds.org)  
for additional information on the Welfare Fund

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Turn over for Pension Fund and RETIREE information →

# THE FUND FACTS

An 1199 New England Health Care Employees Pension Fund newsletter

The information on this page applies **ONLY** to participants who qualify and are eligible for **retirement** benefits through the Pension Fund.

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## PENSION FUND INFORMATION

### New Income Tax Withholding Requirements for Connecticut Retirees

The State of Connecticut Department of Revenue Services has announced new Income Tax Withholding Requirements effective January 1, 2018. Updated Tax Form CT-W4P and Special Notice (SN 2017(5)) were provided to all Connecticut retirees of the New England Health Care Employees Pension Fund. **A completed updated Form must be returned to the Fund Office, even if you currently have Connecticut State tax being withheld from your pension benefit.**

If the Fund Office **does not** receive your completed CT-W4P form by **December 15, 2017** we are **required by law** to withhold for **State taxes** at a rate of **6.99%** of your gross monthly pension.

Contact the Pension Fund Office immediately at 860.728.1100 or 1.800.227.4744 if you have not received the new form or if you need assistance in completing your form.

For Participants of the 1199 New England Health Care Employees Welfare Fund

Winter 2017-2018



### The Pension Fund Office staff welcomes the opportunity to assist you

When you are ready to collect your pension benefit, call the Pension Fund to make an appointment with one of the Pension Fund Representatives. In doing so, we can provide you with personal and prompt service. If you cannot come into the Fund Office we will send you an application. *The application sent to you* will be partially completed, *with other parts of the form* highlighted for your completion. If you need assistance or have any questions when completing the application, please contact the Fund Office. Please remember all signatures on the application must be dated the same day.

Please visit our website at [www.1199nefunds.org](http://www.1199nefunds.org)  
for additional information on the Pension Fund

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